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Dated: Aug. 5, 2009 Signature: Lillian Y. Ficht  
(Lillian Y. Ficht)

Docket No.: RAP-815  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Nancy Rahn et al.

Application No.: 10/611,604

Confirmation No.: 6147

Filed: July 1, 2003

Art Unit: 3686

For: PHARMACY AUTOMATED ACCOUNTS  
RECEIVABLE SYSTEM AND METHODS

Examiner: A. L. Altschul

**AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Madam:

**INTRODUCTORY COMMENTS**

In response to the Office Action dated April 1, 2009, please amend the above-identified U.S. patent application as follows:

**Amendments to the Drawings** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this paper.

**Remarks/Arguments** begin on page 19 of this paper.